

*To keep our Residents, families, and staff safe, healthy, and happy, Trillium Communities have implemented the following protocols from key Provincial sources to reduce the risk of COVID-19 transmission:*

**Entering our Homes:**

- Visitors are restricted as determined to be essential based on definitions provided in guiding documents and parameters, and to include family members for those Residents who are at end-of-life only.
- All homes ensure that staff and visitors with symptoms of COVID-19 are prohibited from entering.
- Staff and visitors are screened for their temperature upon entrance to the building, and midway through their shift.

**Infection prevention and control precautions in our Homes:**

- Our Residents are screened daily for COVID-19 symptoms and changes in health.
- Independent Residents are encouraged and supported to report COVID-19 symptoms.
- Staff members wear surgical grade masks throughout their shifts.
- Policies are in place that specify when workers must wash their hands and we have communicated good hygiene practices to all staff and visitors.
- We have implemented measures to keep staff at least 2 metres apart.
- All staff are dedicated to single sites only, working at our homes and no other.
- Housekeepers are directed to perform enhanced cleaning protocols to increase the frequency of all common areas and surfaces.
- Personal protective equipment (PPE) is available to be used for Residents on isolation and all staff are trained in the proper usage of PPE.

**Health and Wellness of our Residents:**

- Meals are delivered to our LTC and AL Residents in their rooms and/or social distancing protocols are in place for those homes that provide meals in the dining room.
- Activities and recreation of our Residents have been adapted to maintain social distancing while at the same time ensuring our Residents are engaged and informed.

Trillium Communities would like to thank all our Residents, families, and dedicated staff for their patience, understanding and commitment in ensuring our homes are kept COVID-19 free.

Lisa Rintoul  
Director of Clinical Services  
Trillium Communities