



Trillium

BOUQUET SENIOR LIVING

March 26, 2021

Dear Friends and Families

After a year of very restrictive visiting policies in long-term care and assisted living homes in BC, we are thrilled to announce that the Ministry of Health in BC is finally loosening some of these restrictions. The following summarizes these changes which take effect on April 1st: *Please note, to schedule a visit or to enquire about the specific visiting practices in any Trillium Community, please contact the home directly:

- Residents may receive any number of visitors – there is no longer a limit to ONE social visitor per resident
- All visitors must register with the home in advance – by registering as a visitor you agree to provide contact information and to abide by all visitor policies in the home
- Residents may receive 2 visitors at a time (2 adults **or** 2 adults + a child)
- All visits must be scheduled in advance through the home – no drop-in visits are permitted
- Visits with residents will take place in their suite, in a designated visitor location or outside – the location of your visit will be determined at the time you schedule your visit with the home
- Medical grade masks will be provided to all visitors upon their arrival and must be worn for the duration of the visit
- Social distancing must be maintained with all other residents and staff however close contact with the resident you're visiting is permitted
- Residents may go on outings with friends/families and visit with friends/family in their homes – all resident outings must also be scheduled in advance and contact tracing information provided to the home
- Visitors will be screened for signs and symptoms of illness before their visits and have their temperature taken
- Visitors will be instructed upon entering the home to go directly to/from the location they are visiting in – there can be no wandering the halls, visiting with anyone else, no participation in group activities and no dining with residents during the visit
- Each home will have designated Visiting Hours during which visits may be scheduled and Visiting Hours will vary from home to home *visiting hours for each home will be posted on our website by April 1st at www.trilliumcommunities.com
- There is no limit to how long a visit can be, and the length of your visit will be part of the scheduling process

By mid-February, many LTC and Assisted Living residents and staff received their first Covid-19 vaccine. Combined with rigorous infection prevention and control measures that continue in all our homes and the vigilance and cooperation of friends and families, we are confident this easing of restrictions in our homes is safe and quite frankly, much needed for our residents, your loved ones.

One other important change the Province is enacting on April 1st that applies to our long-term care and assisted living residences is that precautionary isolation is no longer required. At present, 14 days of isolation is required when a resident has been away from the home overnight, been in hospital and for newly admitted residents. As of April 1st, this precautionary isolation is no longer required.

The general public health Covid-19 guidelines for those of us living in the community remain unchanged and are available on the BC Centre for Disease Control website at www.bccdc.ca

Please do not hesitate to contact me if you have any questions and please, reach out to the Executive Directors for home-specific information on Social Visits.

Sincerely,

Kris Coventry
Chief Operating Officer, Trillium Communities